Smart Call Center

DO YOU NEED THE SMART CALL CENTER SOLUTION?

SMART CALL CENTER

Why the SMART CALL CENTER?

Provide one single number that external callers can use to access all persons in a company.

Distribute calls to employees in an answering team in an even way; using the Automatic Call Distribution (ACD) feature.

Automate call answering, but offering a menu of options from which a user can select to be directed to a specific extension or department.

Allow the use of customized business greetings while answering calls.Provide system call management features.

Place external callers on hold while waiting for a requested person to answer, and playing music or customized commercial messages for the caller waiting.

Record voice messages for any extension from an external caller.

Transfer calls between internal extensions.

WHAT'S IN IT FOR YOU?

BENEFITS

Save up to 80% per year. Low annual license fee.

Sender ID for SMS.

Bulk SMS system

No hardware. Easy and quick set-up.

Calls to/from any country in the world at best rates.

Unlimited Users/Agents.

Choose your own Phone Numbers.

FREE for unlimited extensions with Detailed Reports.

Through Live Chat & Talk plugin, convert website visitors to clients instantly through calls.

Employees/staff on the road/at home call free.

Eliminate Interoffice Calls.

Make calls from your CRM, ERP and Accounting systems.

Integrates with Freshdesk, Zendesk, Salesforce, Office365, Microsoft Dynamic e.t.c

Learn More

WHY USE IT?

01

UNBEATABLE PRICE

Save up to 80% per year

02

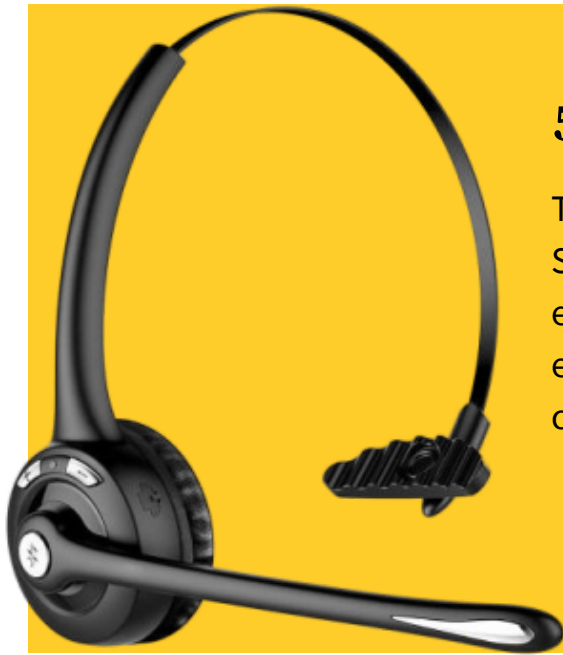## EASY TO DEPLOY

Install anywhere

03

OPEN PLATFORM

Stays in control of your system and data

04

MOBILITY

Work from Anywhere

5 FREE HEADSETS

These headsets supports Noise Suppression technology, which effectively eliminates background sounds in noisy environments and ensure that callers can clearly hear and be heard when talking.
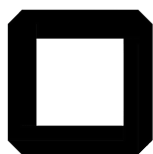
Happy Clients

TRUEHOST

JISORT

CENTURION HOTELS

OLITT

Create Free Websites & Online Stores

ELLEGANT CREDIT

+ MORE